

Terms and Conditions Venue

The following Terms and Conditions relate to all persons attending BODY WORLDS London including ticket holders and their guests. Please read carefully.

BODY WORLDS London is operated by BWLON EXPERIENCE Limited. These terms and conditions are governed by and shall be construed in accordance with English Law, and any claim brought under these conditions shall be subject to the exclusive jurisdiction of the English Law.

Ticket holders for BODY WORLDS London can arrive at the museum from the time of their specific booking time to 14 minutes after their specific booking time.

All ticket types and bookings are non-refundable and non-transferable.

Save as otherwise permitted by BODY WORLDS London, all visitors must pay for admission prior to entering the exhibition. Tickets must be retained at all times and produced if required by any employee or agent of BODY WORLDS London. Any person attempting to gain admission to the exhibition without a valid ticket may be removed from the premises.

Visitors are admitted on condition that if requested to do so, they will allow themselves and/or their belongings to be searched. We do not accept liability for any damage caused to any items during this process. Items deemed to be dangerous or intended to do harm will be confiscated and not returned. Prohibited articles include, but are not limited to, firearms, pyrotechnics, glass bottles, flammable liquids and alcohol.

Visitors to BODY WORLDS London who are 15 years old or younger must be accompanied by an adult, 18 years old or older. Visitors must be 16 years old or older to visit the venue alone.

Smoking, including e-cigarettes and 'vaping', is strictly prohibited within the premises.

No food or beverage of any nature (including chewing gum) may be brought into BODY WORLDS London.

BODY WORLDS London reserves the right, in its absolute discretion, to refuse entry to remove any person who:

- is or appears to be under the influence of drugs or alcohol.
- has been convicted of a criminal offence which, in the opinion of BODY WORLDS London, is likely to affect the safety or enjoyment of other visitors;
- has behaved in a manner which, in the opinion of BODY WORLDS London has, or is likely to affect the safety or enjoyment of other visitors;
- has used threatening, abusive or insulting words or behaviour or in any way provokes or behaves in a manner which may provoke a breach of the peace.

The use of illegal substances is strictly prohibited and any persons found possessing, using or who appear to be under the influence of illegal substances and/or legal highs, including alcohol, will be refused admission or removed.

For the safety and comfort of all guests, suitable clothing, which includes shirt and shoes, must be worn at all times while visiting BODY WORLDS London.

Photography and recordings are not permitted within the venue, unless requested in advance and/or special consent is permitted.

Guests must keep personal belongings with them at all times with the exception of bags and luggage larger than 30cm x 30cm which must be stored in the lockers provided for which there is a small charge. BODY WORLDS London accepts no responsibility for the loss, theft or damage to any personal items brought to the Venue by visitors.

Pets or animals of any nature are not permitted except for guide dogs and hearing dogs.

Unnecessary noise or any behaviour likely to cause annoyance to other visitors or confusion of any kind is not permitted and will result in immediate ejection from the exhibition. This applies to both individuals and groups.

No ticket may be resold without the previous written consent of BODY WORLDS London. If BODY WORLDS London reasonably believes that a ticket has been resold without such consent, the holder may be refused entry without payment of compensation. BODY WORLDS London will use its reasonable endeavours to ensure that the exhibition is open for use by visitors during normal opening hours. However, BODY WORLDS London reserves the right, in its absolute discretion, whether for safety reasons or otherwise, and with or without prior notice, to close the exhibition or any part of it. In the event of closure, BODY WORLDS London may offer replacement tickets, or to refund any visitor whose visit is interrupted or cancelled, the cost of his or her prepaid ticket, but otherwise shall have no liability whatever, including no liability for travel expenses or any other out of pocket expenses.

Other than liability for death or personal injury resulting from BODY WORLDS London's negligence, BODY WORLDS London, its employees or agents shall not be liable for any loss or damage, direct or indirect, howsoever arising, including without limitation any distress, inconvenience or anxiety caused during the course of any visit to the BODY WORLDS museum experience.

From time to time BODY WORLDS London or other authorised parties may carry out photography and/or video recording and/or other monitoring on or in the venue, which may feature visitors. By accepting these terms and conditions, you agree that BODY WORLDS London or any authorised party may use such images in perpetuity in any promotional, advertising or publicity material in any format whatsoever. You further agree that copyright in these materials rests with BODY WORLDS London or such authorised party, as the case may be.

Some (but not all) tickets and products are available for purchase online through BODY WORLDS London's website www.bodyworlds.co.uk. For the avoidance of doubt, such tickets and products are available in limited quantities and each purchase will be subject to availability. The Website may contain links to websites operated by third parties other than BODY WORLDS London. Such links are provided solely as a convenience to you (for example: to allow you to make payment for tickets and products). BODY WORLDS London do not control such websites, and is not responsible for the content, products, services or information offered by any third parties. The inclusion of links to third party websites on the website does not imply any endorsement of any website or the content, products or services offered, advertised, endorsed or promoted by any third party, or of any company or person. If you decide to access any third-party websites or acquire any third-party products or services, you do so entirely at your own risk, and you may be subject to the terms and conditions and the privacy policies imposed by such third parties.